

# About Your Affiliate Call Report

This report, provided by RAINN, shows your organization's contact information and hotline number as well as the number of calls that reached your organization each month through the National Sexual Assault Hotline

National Sexual Assault Hotline is a partnership of more than 1100 local sexual assault service providers in all 50 states, DC and Puerto Rico. All calls to the NSAH are completely confidential. The NSAH has helped more than 3 million people.

**If any of the information on your report is incorrect, please visit [centers.rainn.org/login](https://centers.rainn.org/login) to update your information.**

**If the hotline phone number is incorrect or you need help logging in, please contact Rebecca Garcia at [armanager@rainn.org](mailto:armanager@rainn.org) or (301) 818-2028.**

## How do calls arrive at my center?

### RAINN



Caller dials (800) 656-HOPE

RAINN receives the call and computerized system prompts for language preference (English or Spanish)



The system identifies the caller's location based on their phone number or zip code and then automatically routes them to the closest partner organization.



You receive the call!  
It should appear the same as a call that comes in from a direct dial

## What is RAINN?

RAINN, the nation's largest anti-sexual assault organization, created and operates the National Sexual Assault Hotline and Online Hotline and publicized their free, confidential services. The award-winning National Sexual Assault Online Hotline is the nation's first secure web-based crisis hotline. RAINN Staff provide live and anonymous support in both English and Spanish through RAINN's website at [online.rainn.org](https://online.rainn.org).

RAINN also operates the DoD Safe Helpline, which provides confidential help for members of the US military affected by sexual assault, on behalf of the Defense Department. RAINN carries out programs to prevent sexual assault, help survivors, and ensure that perpetrators are brought to justice.